



ALLIANCE
CLEANING

Quality Assurance Programme

Making
The Invisible
Visible.





What is the Quality Assurance Service?

At Alliance Cleaning, we don't just clean – we raise expectations.

Our Quality Assurance Service gives you confidence that your workplace is not only visibly clean, but also safe, compliant, and hygienic at every level. We call this **“Making the Invisible Visible.”**

Disinfection cleaning and infection control are standard practice at Alliance Cleaning, but there are other environmental safety factors that can't be seen and must be measured and monitored.

Alliance is an ISO 9001:2015 accredited organisation. As part of our Quality System, our dedicated Quality Assurance team ensures that quality requirements are consistently fulfilled. This includes auditing service levels and Health & Safety compliance, providing assurance both internally to management and externally to customers, government agencies, regulators, certifiers, and third parties.

Our Quality Assurance Manager visits your premises at least once a quarter to carry out audits and value tests using legally recognised **i-know™** measuring tools, among others. These tests produce reports highlighting any areas of concern within your building that are not visible – **making the invisible visible.**

This is how we set the standard:
“Delivering peace of mind you can measure.”

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Features

Our proactive approach identifies risks before they become issues. Our **Quality Assurance Service** uses advanced, legally recognised tests to provide visibility on health and safety factors you can't always see.



Floor Slip



Health & Safety



Chemical pH Testing



Compliance Level pH Measuring



Indoor Air quality



ATP Swab testing



TDS Water Testing

By keeping checks **simple, accurate, and visible**, we give you the data you need to **act with confidence**.



"If you can measure it

...you can manage it."



Key Benefits

Every workplace deserves to be safer, cleaner, and more efficient. Our **i-know™** tools turn invisible risks into actionable insights, **helping you protect people and raise standards.**

Faster

Quickly monitor how clean a surface is, improving the consistency of cleanliness in the workplace.

01.

Cleaner

Gain deeper insights into the cleaning process, making future operations more effective.

02.

Safer

The slip alert tool helps prevent accidents and serious injuries in your workplace.

03.

Better

Objective feedback from monitored data makes future cleaning more efficient and consistently higher quality

04.

“It’s one more way we care at every level – protecting your people and safeguarding your workplace.”

Tests and Measures

Slips, trips, and surface issues aren't just compliance concerns – they affect real people every day. That's why our **Quality Assurance service** focuses on both safety and appearance, ensuring your workplace is compliant and welcoming.

Slip Alert

Each year, **slips, trips and falls** are the **biggest cause of workplace accidents** – injuring over **180,000 employees** and costing employers more than **£500 million**, according to the UK HSE. Our team uses specialist equipment to measure how slippery your floors are when dry and wet.

Our slip testing reports demonstrate your compliance with Health and Safety standards.

Surface Gloss Testing

Manufacturers recommend testing floor coverings to confirm the correct gloss level for each surface type. Our gloss meter checks the appearance and glossiness of your floors to ensure they meet both safety and presentation standards.

“We don't just tick boxes – we give you the reassurance that your workplace is safe, compliant, and cared for.”





Tests & Measures

Surface Hygiene Level Tests

True cleanliness is more than what you can see.

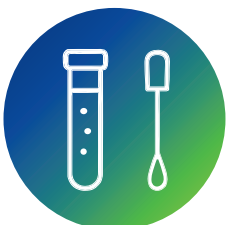
With ATP hygiene testing, we identify hidden risks and track cleaning trends, giving you confidence in your daily routines.

ATP (Adenosine Triphosphate) is the energy molecule found in all living things, making it a reliable indicator when assessing if a surface is clean and ensuring biofilms are not developing that could affect hygiene levels.

As part of the Alliance Ecosystem Cleaning service, we carry out periodic **ATP tests** to quickly check if surfaces have been cleaned thoroughly. Our Quality Assurance Manager generates hygiene data, which is sent to you as a report to access and file.

We believe it's important to establish cleaning trends in your workplace to monitor and demonstrate the effectiveness of our daily cleaning service and schedule. This also provides peace of mind that cleanliness is being actively monitored – helping staff feel comfortable and confident in their workplace.

“This is proactive reassurance for your team, helping them feel safe and supported.”





Tests & Measures

pH and TDS Water Testing

We care at every level – from the water your team drinks to the air they breathe. Our QA checks ensure your environment is **safe, compliant,** and **supportive of wellbeing.**

pH Level Testing

Our pH device measures the acidity or alkalinity of our cleaning agents and your water in simple numeric terms – with 0 being the most acidic and 14 the most alkaline.

This ensures all cleaning products are used in line with manufacturers' recommendations and remain safe for your workplace.

TDS Measurement

TDS (Total Dissolved Solids) measures the combined content of inorganic and organic substances present in water. A level between **50–150 ppm** is considered fair, while **300–500 ppm** is poor and not suitable for drinking. **According to the WHO, water with a TDS level of 1,000 ppm or above is not recommended for consumption.**

We test your tap water to measure hardness or softness and confirm if it's suitable for human consumption.

“By combining advanced testing with our expertise, we help ensure your workplace is healthier, safer, and better for everyone.”



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Tests & Measures

Indoor Air Quality Testing

We care at every level – including the air your people breathe. Our QA testing helps you create safer, healthier workplaces by monitoring and improving indoor air quality.

Studies show that viruses and harmful particles are released in microdroplets when we breathe, talk, or cough. These can remain airborne, travel through ventilation systems, and spread among staff. **Indoor air quality is often 5-10 times worse than outdoors** – a serious concern given we spend around 90% of our time inside. Poor air quality can trigger allergies, asthma, and increase virus transmission.

As part of our service, **we use advanced air quality meters** to measure five key factors that affect indoor environments: volatile organic compounds (VOCs), fine particulate matter (PM2.5), CO₂ levels, humidity, and temperature. The results provide clear data on the quality and safety of your workplace air. Alongside testing, we offer treatments such as **electrostatic spraying** and **fogging** to further improve air quality.

“By identifying risks early, our service helps you safeguard your people and maintain a safe, comfortable workplace.”





CLEANER, **GREENER**, WORKSPACES

Keep Your Workplace and People Safe - With Alliance Quality Assurance.

We deliver **reliable, proactive cleaning** built on partnership – and our QA service is proof of that. From compliance to wellbeing, we give you **total confidence that your workplace is in safe hands.**

Book your free audit today

Tel: 01992 927852 or scan the QR code below.



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